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Brandon Sewell,
Superintendent
David Fry,
Assistant Superintendent
Jessica Oliver,
Office Manager
Shannon Dalrymple,
Accounts Manager

June 30, 2026

Dear Southside Water Works Customer,

This letter is to inform you of new rates for water and sewer services that will go into effect for July 2026 billing. On May 11, 2026, the Board approved the following rate adjustments:

0-1500 gallons (minimum charge): \$30.04 + tax

Over 1,500 gallons: \$4.80 per thousand + tax

Sewer rates will remain equal to 100 percent of the water charge

Since the last rate adjustment in 2021, Southside Water Works and Sewer Board has completed several projects to better serve our growing community. These projects include a new wastewater treatment plant, new well, new water storage tank, and upgrades to water mains. The Board has also incurred additional expenses related to necessary sewer lift station and well house repairs, along with increased operational costs due to inflation.

In addition, Southside Water Works and Sewer Board has several upcoming infrastructure improvement projects planned, including replacing aging water lines and installing automatic meter reading systems to improve accuracy and efficiency.

Southside Water Works and Sewer Board remains committed to managing these costs responsibly while continuing to provide reliable, high-quality service to our community.

The Board regularly meets the second Monday of each month at 3:00 PM at Southside Water Works and Sewer Board office at 3001 Highway 77.

Thank you for your understanding and continued support.

Sincerely, Southside Water Works and Sewer Board